

Annual Report



98.9%
Save Rate



164,876
Volunteer Hours



Our Mission

We proudly promote the human-animal bond by saving and serving pets in need, regardless of age, ability, circumstance or geography.

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A Message from the CEO

Greetings,

For over a century, Seattle Humane has been a resource for the Puget Sound and a leader in the field of animal welfare.

We are proud to share an overview of the impact Seattle Humane is making in our community. This Annual Report is packed with the many accomplishments from our fiscal year from April 2019 to March 2020, in the pre-pandemic world.

Since coming on board in January 2021, I have been inspired every day by this team's hard work, determination, innovation and compassion; the staff and volunteers truly exemplify our mission of saving and serving pets in need.

I want to take this opportunity to acknowledge Paula Littlewood. Paula stepped in to guide this organization as Interim CEO through a remarkable period in time. The fruits of her work are evidenced in this report. We are all grateful for the leadership she provided last year, during a pandemic and while battling cancer. I am honored to have the opportunity to build upon her important work.

Everything we do is made possible by our amazingly dedicated staff, volunteers and generous community of supporters. Everyone works to ensure we have the resources needed to rise up and meet the ever growing and changing needs of pets and the people who love them. That support has never been more critical than during these challenging and uncertain times we are all facing together.

On behalf of all the pets in our care – thank you!



Christopher Ross
Chief Executive Officer
Seattle Humane



Board of Directors (FY 2019-2020)

John Wenstrup, Chair	Asher Bearman	Luke Hublou	Bonnie Towne
Jim Linardos, Vice Chair	Sue Borgman	Jim Schuler	Chris Weber
Janette Adamucci, Vice Chair	Kathy Connors	Peter Segall	Kelly Wittman
Leanne Webber, Vice Chair	Mike Ellison	Lynda Silsbee	
Chris Bayless, Secretary	Daryl Fiske	Jason Stoffer	
Colin Duffy, Treasurer			

Staff Leadership (FY 2019-2020)

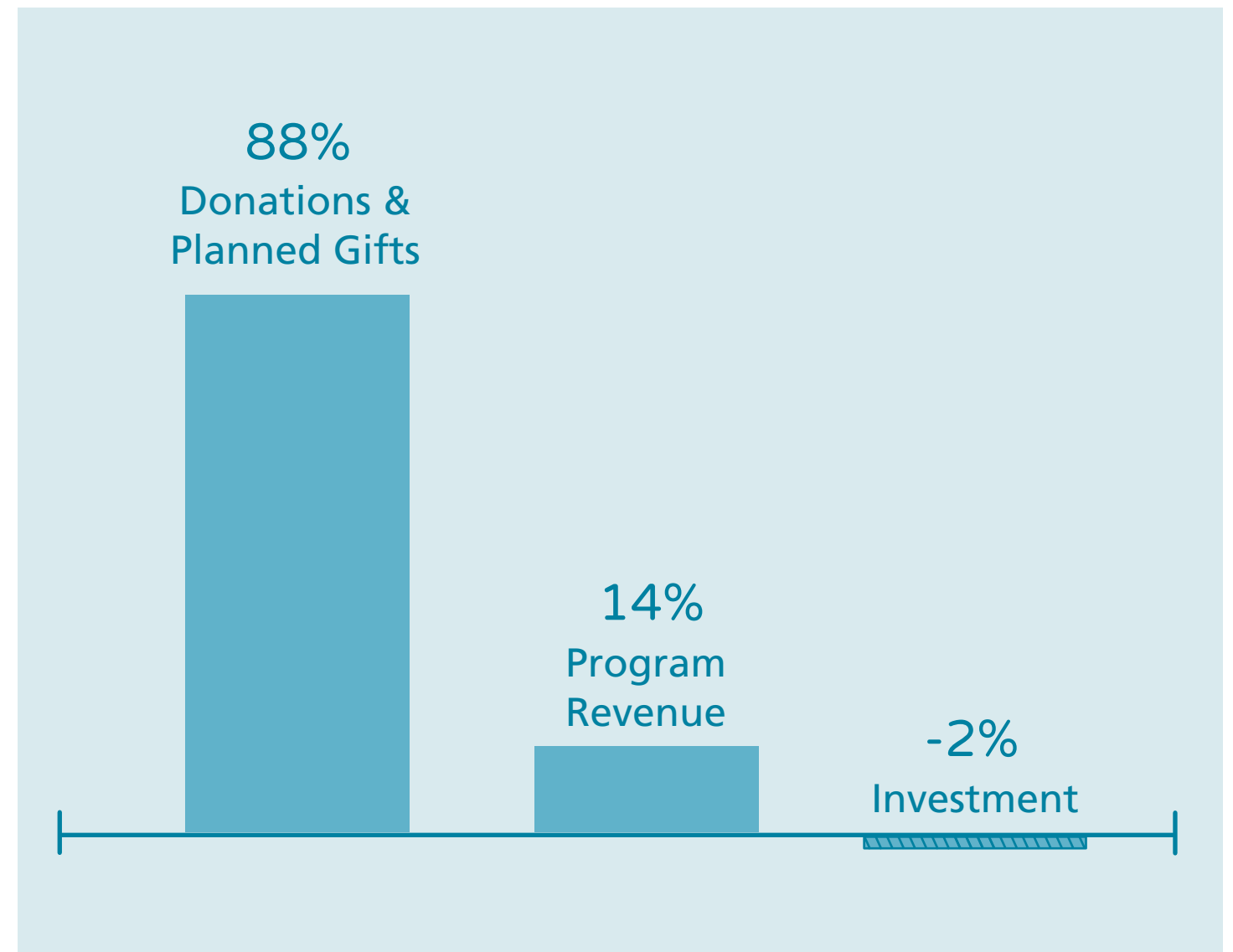
Paula Littlewood, Interim Chief Executive Officer	Efrat Hurvitz, Chief of Human Resources
Brynn Blanchard, Chief Advancement Officer	Emily Keegans, Chief of Animal Behavior
Lisa Drake, Chief of Community Programs	Dr. Jessica Reed, Chief of Shelter Medicine
Ken Farmer, Chief Financial Officer	Juli Ross, Chief of Animal Care



Your Life-Saving Impact

Seattle Humane is a private, not-for-profit animal shelter that receives no local, state, or federal funding. Thanks to your support, we can save and serve thousands of pets in need each year and dedicate the majority of funds to their care.

Revenue Sources





Saving Lives and Completing Families

Seattle Humane continues to find innovative ways to serve the pets in our community. These programs are examples of how we save lives and complete families, with your generous support.



6,770 Overall Pet Placements

This number includes pets adopted, returned to their owners or transferred to partner shelters. In short – all positive outcomes.



5,689 Pets Adopted

Our Adoption Advisors help adopters find their perfect pet companion based on their lifestyle.



3,766 Pets Transferred

We drove, flew and shuttled to safety 3,766 pets from overcrowded shelters. This is known as the Life-Saver Rescue Program. Pets are transferred to Seattle Humane from shelters lacking the resources – time, space or population – to care for them.



97 Mouser Program Adoptions

Feral cats are spayed or neutered and adopted to private homes, barns and local businesses like wineries as working cats, or mousers. This program, formerly known as the Working Cat program, saves the lives of community cats who can't be adopted as indoor companions.



62 FeLV/FIV+ Cat Adoptions

We push boundaries and find loving families for healthy cats who test positive for Feline Leukemia or Feline Immunodeficiency Virus, both diseases that can be easily managed.

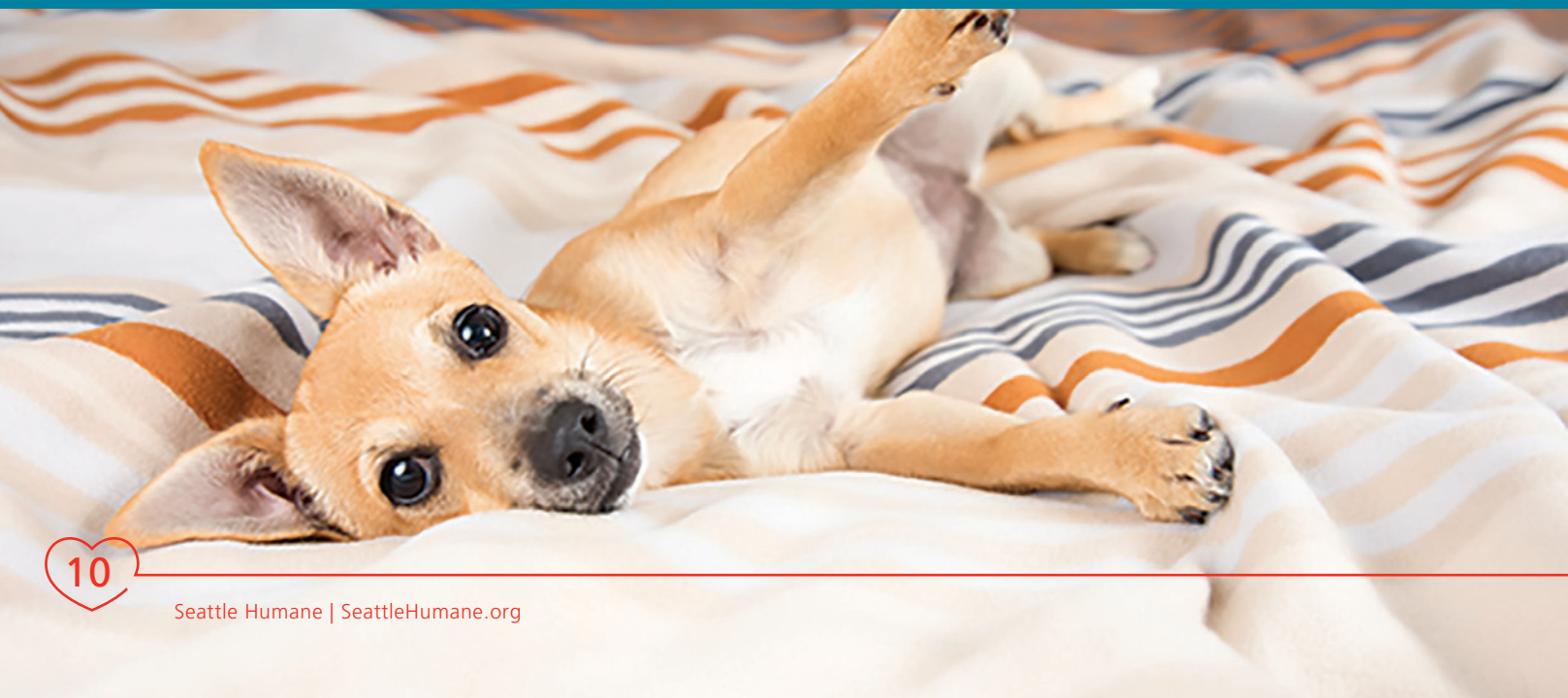


1,856 Foster Program Pets

1,856 pets benefited from volunteer foster care. Our dedicated network of volunteers spent an incredible **87,546 hours** last year caring for a wide variety of animals, including kittens, puppies, cats, dogs, rabbits and other small critters.

Shy “wallflower” blossoms in new home

Two-year-old Sol, now named Cyrus, was surrendered to us in May of 2019 after living in a home with more than 30 other cats. His nose scarred and fur matted, he exhibited all the signs of being a "wallflower" cat – extremely shy, but very sweet. He needed a slow introduction into his new home and a patient adopter. The family that brought him home gave him the time he needed to gain confidence and now describe him as fun, active and friendly. "What a great addition to our family. He loves chasing strings and toys and going outside on his leash. He even plays fetch. We love him dearly."



Veterinary Services

The shelter's **Schuler Family Medical Center** is a high-volume teaching hospital. In addition to exams and surgeries for shelter pets, Seattle Humane provides affordable spay and neuter surgery, vaccinations and microchips for pets of low-income guardians.



14,377 Exams

Our team of veterinarians treats every pet and every illness, from neonatal kittens to arthritic seniors and everything in between, totaling 14,377 exams last year. Sometimes our veterinarians only perform an initial assessment, but many cases require ongoing veterinary care with repeated exams. The Veterinary Services team manages these cases in close collaboration with the Foster Program team to arrange visits and coordinate care.



5,553 Surgeries

At Seattle Humane, we provide comprehensive medical services and care for all treatable medical conditions, including spay/neuter surgery to prevent unwanted litters, dental surgery, mass removals, eyeball surgery, amputations, wound repairs and more.



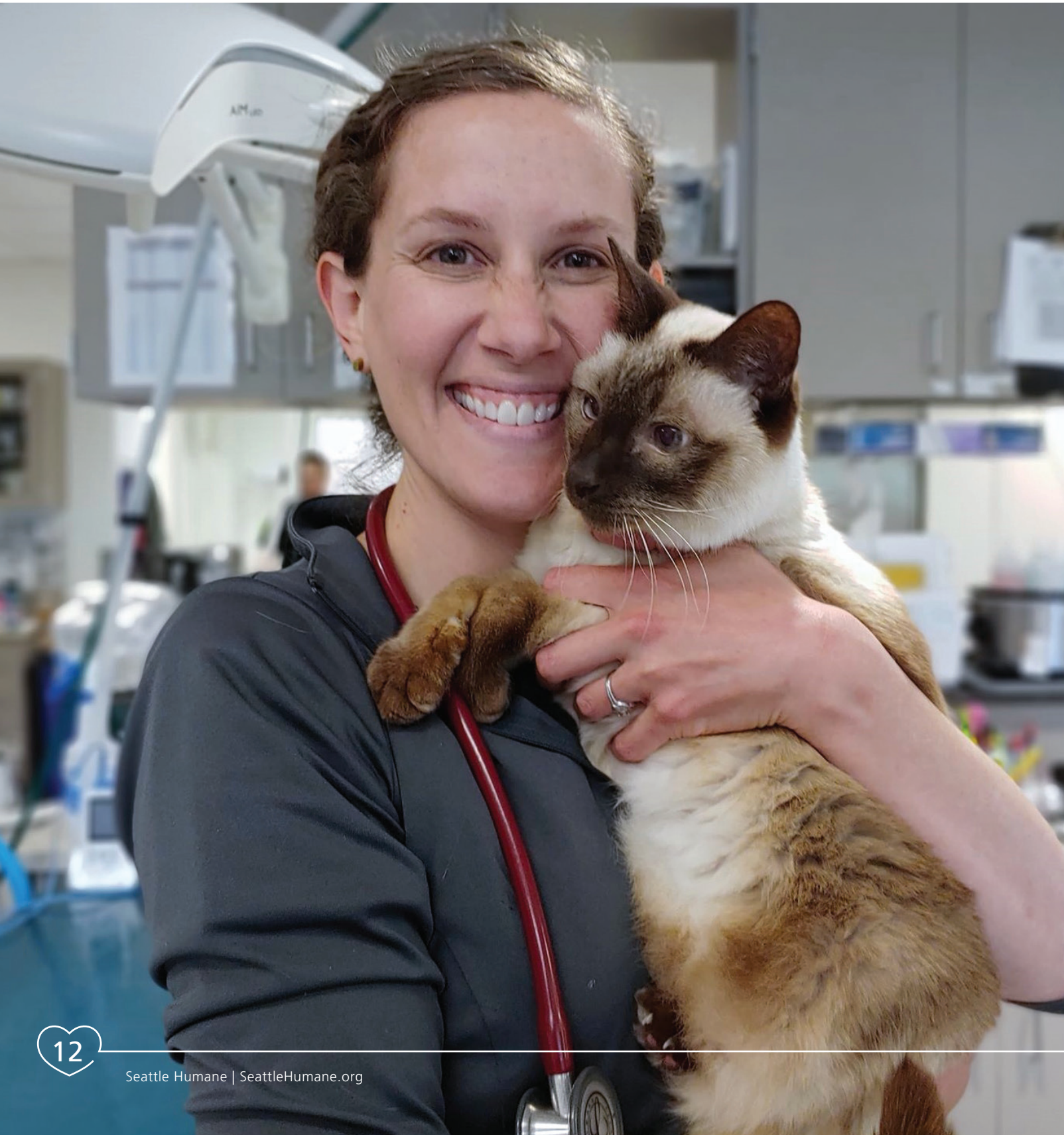
694 Neonatal Kittens

Caring for tiny kittens is a big part of what we do at Seattle Humane. Many shelters around the country euthanize sick or underage orphaned kittens because they require extensive care and significant resources. Last year, our veterinary team provided neonatal care for 694 kittens.



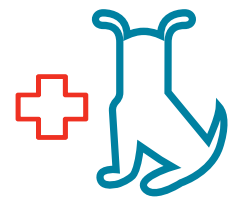
3,302 Diagnostic Exams

Many of these sick pets and animals with chronic conditions require diagnostic testing, often repeated testing, to diagnose and treat them effectively. 2,320 lab studies and 982 X-rays were performed last year, for a total of 3,302 exams.



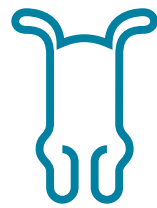
Providing Extra Care for Fragile Animals

Seattle Humane is a safety net for pets and the people who love them. We provide sick, injured and elderly animals with the extra care they need to thrive in a new home.



272 senior pets

benefited from Sammie's Fund for elderly shelter animals. Seattle Humane cared for a total of 645 pets, age seven or older, last year.



103 dogs

benefited from the Lexus Fund, a medical fund for shelter dogs to help them get the extra care they need to be adoptable.



101 cats

benefited from the Grinstein Fund, a medical fund for shelter cats.



Supporting Our Community

By offering free or low-fee community services and providing resources to pet and the people in our community, we help our neighbors experiencing hardship keep and care for their pets when they need them most.



Pet Food Bank and Pet Project

These programs provide services, pet food and supplies to low-income pet owners, families in crisis and individuals living with chronic health conditions to help pets stay with their loving families.

Pet Food Bank

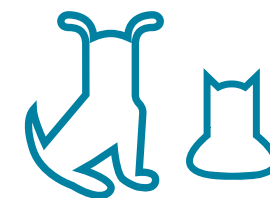


16,839 lbs of food
distributed monthly



2,176 pets
fed monthly

Pet Project



190 pets
supported monthly

Seattle Humane Supports Our Communities with Education for People of All Ages

Our education programs reached 8,656 kids and teens last year. Seattle Humane's beloved MaxMobile, a bright yellow bus for animals, brings humane education to the community every week, visiting local schools, community centers and festivals. We also provide a reading program called Kitty Literature, a summer camp for kids, and our Humane Teen Club, a teen leadership club that prepared 106 teenagers for volunteerism at Seattle Humane last year.



8,656 Kids & Teens supported



Stray pup becomes the most perfect travel companion

How do you know when you've found the right dog? This photo, taken at Seattle Humane showing Bronco (now named Chowder) the day he was adopted, wrapped in his new dad's arms, pretty much captures that moment. Chowder was picked up as a stray wandering in an Eastern Washington park in the summer of 2019. No one came to claim the 2-year-old lab mix, so he was transferred to Seattle Humane through our Life-Saver Rescue Program. Just days later, his future family came into the shelter and decided they couldn't leave without him. "We feel so much more complete and energized when he's with us and cannot be more grateful for Seattle Humane in uniting us as a family," they write. Chowder has proven to be a great travel buddy as well. His family reports he's toured half a dozen states with them since his adoption.



Dog Training Classes

Every adopter of a dog or puppy gets the opportunity to join a training class for free, and we also offer classes for the public. 1,184 families joined our classes last year, from puppy kindergarten and basic manners to classes for shy or reactive dogs.



1,184 Families Supported

We Love Our Volunteers!

Contributing Nearly 165,000 Hours and Loads of Heart

Volunteers play a critical role in Seattle Humane's ability to fulfill our mission. With hundreds of volunteers coming to our shelter on a weekly basis and many more supporting with offsite and ad hoc programs, we simply couldn't do it without them. Last year our volunteers supported almost every function of our organization, from animal care to fundraising, and education to behind-the-scenes administration.



164,876
Volunteer Hours

The World Turns Upside Down

When the COVID-19 pandemic forced us to close our building to the public in March 2020, the importance of our Seattle Humane volunteers became even more apparent. We put out the call to our foster program volunteers, and they responded in force. Within days, we were able to move all of our shelter animals into foster homes. This support and quick response from our caring community allowed us to continue supporting pets, while also protecting all the people involved. Our fiscal year ended with the world turning upside down, but also provided us with a clearer picture of the services and innovations that would be necessary in the months and years ahead.



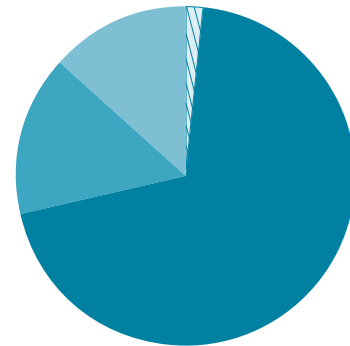
Financials & Statistics

Donations & planned gifts

\$6,795,449	Donations & fundraising
\$1,482,302	Bequests & planned gifts
\$1,308,275	Program revenue
\$(136,782)	Investment & misc. revenue, net

\$9,449,244 Total revenue

Revenue 87.6%

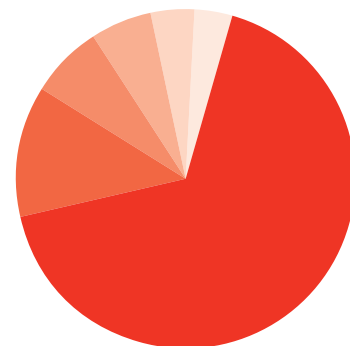


Animal care & programs

\$7,240,184	Animal care & adoptions
\$1,329,072	Fundraising
\$761,724	Management & general
\$613,014	Low-fee spay/neuter
\$450,253	Humane education & other services
\$380,891	Community outreach services

\$10,775,138 Total expenses
 (\$1,325,894) Change in net assets*

Expenses 13.85%



Net balance assets

\$26,379,749	Without donor restrictions, property & equipment
\$10,499,621	Without donor restrictions
\$8,187,796	With donor restrictions

\$45,067,166 Total net assets

*The majority of the FY19/20 change in net assets was due to investment losses in the month of March 2020, at the onset of the pandemic. Since then, markets have rebounded.



Endowed Funds

An endowment fund is an investment in which only earnings are spent on a specific – often restricted – cause or program. The original funds that anchor the investment are kept intact and used to grow additional interest funds.

Leah Buhner Veterinary Endowment

Annual earnings are used to cover ongoing veterinary care expenses.

James A. Gilruth, Jr. and Nettie Jim Leeper Gilruth Memorial Endowment Fund

Established to provide spay/neuter services for cats and dogs.

Sammie's Fund Endowment

Established in honor of Wendy Moss and her first dog to support the care of older animals awaiting adoption at Seattle Humane.

Seattle Humane Endowment

Established by Seattle Humane's Board of Directors.



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